

John Thomas Sills

CPHIMS

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Professional Summary

A principled, dependable healthcare information systems professional with solid organizational abilities who builds teams, creates relationships, and has earned a reputation for successfully developing and implementing programs in support of business strategy. Twenty-plus years experience in both the strategic and tactical aspects of health care information systems, program management and consensus building among diverse groups. A collaborative management style, excellent interpersonal and communications skills, with a focus on both task and people issues.

Professional Experience

Facility Director, Adventist Health System Information Services – DeLand, FL **October 2008 - present**

Responsible for information systems and telecommunications implementation and operation at one of Adventist Health System's hospitals.

Vice President of Business Systems, Adventist Health System – Lake Mary, FL **2007 – September 2008**

Reporting to the Senior Vice President/CIO and leading a team of 65, responsible for the implementation, operation and enhancement of financial, administrative, home care, business intelligence, data warehouse, and physician office information systems supporting 25 hospitals in nine states. Also responsible for the organization's project management office (PMO). Key accomplishments include:

- Implementation of a full suite of Cerner applications at four Adventist Health System hospitals
- Implementation of Cerner's PowerInsight Explorer for reporting against the Millennium clinical database
- Development of an executive dashboard providing access to financial reports and key hospital performance indicators
- Implementation and support of a number of financial and administrative systems including: Basware accounts payable; Four Rivers' TMS maintenance management system; NCR/Galvanon's patient portal, MediKiosk, and eSignature systems; Perceptive Software's ImageNow document management system; Legal Files' case management software; Nuance/Dictaphone's PowerScribe voice recognition system; Sage Software's FAS fixed asset management system
- Implementation of a number of clinical systems including: MD Scientific's EndoTool glucose management system and Philips' TraceMasterVue ECG management system
- Support of McKesson's Series patient accounting and materials management applications; Trendstar, Pathways Contract Management, and Horizon Homecare systems
- Grew a physician systems team from two to 12 people to implement and support NextGen's EPM and EMR systems. Successfully installed NextGen in hospital-owned physician practices at 11 hospitals in five states. Interfaced NextGen to Cerner Millennium for laboratory results

Director of Project Management, Mount Carmel Health System – Columbus, OH **2001 - 2007**

Responsible for planning and directing activities of the information systems project management office for an enterprise consisting of three acute care hospitals and numerous other business entities with over 1,100 staffed beds, 8,500 employees, and 1,500 physicians. Key accomplishments include:

- Working with senior executives to develop and implement information systems strategy
- Development and implementation of policies and procedures to ensure regulatory (e.g., HIPAA) compliance
- Development and implementation of a program to evaluate proposed information systems investments and to measure the actual benefit derived
- Hiring, training and development of project management office personnel, improving operational performance of this enterprise-wide asset and achieving top decile Gallup Q12 employee engagement scores
- Management of annual capital project budgets of \$5M – \$10M and operating budgets of approximately \$1M
- Directed the selection, acquisition and implementation of enterprise-wide information systems in support of key organizational goals such as improved patient safety and implementation of an electronic medical record.

Notable system implementations include:

- GE Medical Systems' *Centricity* PACS
- MedPlus' *ChartMaxx* document imaging system in Patient Financial Services department, patient registration areas and Health Information Management

- A⁴ Health Systems' *HealthMatics ED* Emergency Department information system – including physician order entry
- Bridge Medical's *MedPoint* point of care bar-code enabled medication administration information system
- eScripton's *EditScript* computer aided medical transcription system
- Witt Biomedical's *CALYSTO Series IV* cardiac catheterization laboratory information system
- Medcon's TCS cardiology image archive and non-invasive lab documentation systems
- Agilent's *OB TraceVue* perinatal monitoring and documentation system
- CBORD's *Nutrition Services Suite* dietary department information system
- Wireless network infrastructure
- Microsoft's Windows XP Professional and Office XP Professional

Director of Applications Support, Mount Carmel Health System – Columbus, OH **1997 - 2001**

Responsible for planning and directing activities of the information systems applications support team composed of 15 analysts and technicians supporting all information systems in the production environment. A principal member of the Y2K response team and a member of the Privacy and Security Council formed to ensure HIPAA compliance. Key systems supported included:

- McKesson's STAR Patient Care, STAR Patient Accounting, STAR Pharmacy, STAR Radiology
- McKesson's Pathways Care Manager, Pathways Homecare, Pathways Financial Management, Pathways Materials Management
- Cerner's PathNet Classic
- API's Payrollmation automated timekeeping system and payroll system
- Dolbey's StatReport Maxima transcription system

Director of Information Services, Sharon Regional Health System – Sharon, PA **1995 - 1997**

Reporting to the Chief Financial Officer, led an information systems group of seven people responsible for computer, data network and telephone systems supporting a 250 bed hospital and seven off-site primary care locations. Notable accomplishments include leading the selection and implementation of SoftMed's transcription and medical records management information systems. Key systems supported included: McKesson's STAR Patient Care, STAR Patient Accounting, STAR Pharmacy, STAR Radiology, and STAR Laboratory.

Director of Information Resources, Atlantic City Medical Center – Atlantic City, NJ **1992 - 1995**

Reporting to the Chief Information Officer, led a 20-person information systems department providing systems development and operation, local and wide-area network services, data center operations and customer support for two hospitals (580 beds total), a corporate center and outlying buildings.

Systems Analyst/Project Leader, University of Pennsylvania Medical Center – Philadelphia, PA **1989 – 1992**

Responsible for planning, analysis, design, development and implementation of various information systems and system interfaces

Commissioned Officer, United States Navy **1983 - 1987**

Head, Navy Standard Systems Development Division, Naval Medical Data Services Center, Bethesda, MD

- Managed development and implementation of Navy Medical Department administrative computer systems for Navy hospitals worldwide
- Awarded Navy Achievement Medal for "outstanding meritorious service"

Education

The Wharton School, Graduate Division, University of Pennsylvania, Philadelphia, PA **1989**
Master of Business Administration

- Double Major: Health Care Management, Information Systems Management

Pennsylvania State University, University Park, PA **1982**
Bachelor of Science in Health Planning and Administration, Cum Laude

- Member Phi Kappa Phi National Honor Society and Golden Key National Honor Society
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Professional Memberships, Certifications & Education

PROFESSIONAL MEMBERSHIPS

- College of Health Information Management Executives (CHIME)
- Health Information Management and Systems Society (HIMSS)

CERTIFICATIONS

- **CPHIMS** – Certified Profession in Health Information Management Systems awarded by HIMSS

PROFESSIONAL EDUCATION

- CIO BOOT CAMP, CHIME, May 10 – 13, 2005
 - Advanced Healthcare I.T. Management Course, CHIME, September 13 – 15, 2000
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Community Involvement

- Volunteer with Junior Achievement
- Volunteer with Meals on Wheels
- Cub Scout Den Leader